

//CASE STUDY

CREATING PEAK EMPLOYEE PERFORMANCE FOR PPC FLEX



How PPC Flex Retains, Trains, Engages and Inspires Every Hire

PPC Flexible Packaging (PPC) is a leading flexible packaging manufacturer with 1,600+ employees across 16 locations, sought a comprehensive and configurable learning management system (LMS) to standardize training across its diverse operations.

Challenges

- Dispersed population with multiple languages.
- Informal on-the-job training often led to machine down time.
- Manual logs of employee training and skills tracking created tedious compliance and attendance reporting.
- Lack of visibility and access to future career paths caused low employee retention rates.

“It is much more than a content company; WorkForge is helping us solve our most critical business and operations problems.”

- Lisa Miller, Director of Corporate HR, Training and Development at PPC Flex

Why PPC Flex Chose WorkForge

Replacing its old LMS and investing in WorkForge was driven by PPC’s commitment to safety and development. It chose WorkForge’s dynamic and configurable platform due to the robust features and automation capabilities that allowed for benefits at both the enterprise and site level. WorkForge’s integration with PPC’s HR system automates onboarding with training assignments starting the date of hire, ensuring safety and compliance standards are met.

WorkForge’s flexible LMS allowed PPC to include its own existing training alongside additional content from WorkForge’s extensive course catalog. PPC Flex liked that the WorkForge content was interactive and appealed to all kinds of learners through multisensory tactics with multilingual options. Finally, WorkForge’s client support impressed PPC, with a hands-on implementation process, easy content deployment and on-going training.

6 Ways WorkForge Drives Company-Wide Impact

EMPLOYEE IMPACT



Holistic training content offers comprehensive development, from hire to retire, with 900+ courses to choose from.



Career Pathways accelerate new employee orientations and development. They are mapped to PPC's specific learning paths alongside regulatory training required for each role.



Leadership Development at all professional levels offer learning paths that help turn team members into leaders and further education for every level.

MANAGEMENT IMPACT



Skills Based Training Matrix automates job skill mapping for labor allocation and planning, increasing productivity.



Job/Tasks Analysis List assesses each job to understand the skills and knowledge necessary to perform it so teams know what is needed.



Dashboard for Live Attendance Skills Tracking equips leads and specialists to see what skills the operating team has on the floor, in real-time.

Results

▶ **17.5** **AVERAGE NUMBER OF COMPLETED COURSES PER PPC FLEX ASSOCIATE**

▶ **46%** **OF ASSOCIATES HAVE COMPLETED CAREER ADVANCEMENT COURSES**
These courses are voluntarily taken by employees to further their professional development.

"Our productivity and revenue per associate are the best we've ever had with WorkForge."

- Lisa Miller, Director of Corporate HR, Training and Development at PPC Flex

Learn More Through A Demo with WorkForge

Jump on the fast track to manufacturing excellence and book a 30 minute demo call with WorkForge.

- Learn how our configurable solutions drive results.
- Talk with our experts about your challenges with retention, training and compliance.
- Explore how WorkForge can help make your job easier and unlock organizational success.

